On encountering the error message, "we're sorry, but Word has run into an error" that is preventing it from working correctly. Word will need to be closed as a result. Would you like us to repair it now?

You would start applying the REPAIR tool. If it didn't work, you could try the following based on Windows 10 or 8.1 or 7.

https://www.unlicensedproduct.com/were-sorry-but-word-has-run-into-an-error/