

Sorry we ran into a problem, Something went wrong

Something Went Wrong “Sorry We Ran Into A Problem” This problem generally pops up when you try to start the second [installation of Microsoft Office](#) products before the first installation is not yet complete. This something went wrong error can also occur when you restarted your computer before completing the current office installation.

Reasons for this error ” Something Went Wrong ” Sorry We Ran Into A Problem

Error “[Something went wrong](#)” occurs when your security software, firewall, proxy settings, connection, or third-party software prevents you from installing Office.

This error also occurs when there is

- Not enough space on the hard drive
- Antivirus software and firewall are blocking the Office installation
- Internet connections and proxy settings are preventing the office installation
- Older version of an Office suite is blocking the installation

Is online repair solve your problem?

If Online Repair does not resolve this issue, or if you do not see Office 365 or Office 2019, Office 2021 Programs and Features, follow these steps

- Remove Office 2019 or Office 365
- Restart the computer
- Reinstall Office 2019 or Microsoft Office 365

<https://www.officelivesupport.com/something-went-wrong-sorry-we-ran-into-a-problem/>