

# [Solved] Error Code 0x800ccc6f in Outlook 2021/2019/365

When you try to send an email from outlook, it may end up with an [error code 0x800ccc6f](#). Send/ receive emails may work normally when you test but when you try to do it again from outlook mail, it could throw this Microsoft Outlook error code 0x800ccc6f. This error generally takes place when your account settings, you have set your SMTP e-mail server to use a secure connection, and your server does not support secure connections.

## Reasons for the Microsoft Outlook Error Code 0x800ccc6f?

In general, this kind of Outlook 2021/2019 error code 0x800ccc6f can appear on Microsoft outlook mail when you try to send/ receive emails. It is usually when you have changes on your SMTP settings in the email configuration. This error pops up when your account settings are set to your SMTP e-mail server to use a secure Windows connection, hence your server does not support secure connections.

## Procedure to Check and Fix the error code 0x800ccc6f in Outlook 2021/2019/Microsoft 365

For instance, outlook Mail settings are accessible from control panel MAIL icon. There you can follow the below steps to check the same.

1. Firstly, go to Control panel-search for Mail icon
2. Next, go to email accounts
3. After that, select your mail and click on change and you see those SMTP settings
4. SMTP protocol is the primary setting to resolve email sending process
5. Simultaneously, if this is true as per your knowledge, go to advanced options from there
6. Now, under advanced, you can see the SMTP server settings with their PORT Numbers
7. Finally, switch the security to SSL or Auto and check the same